

DIRECTIONS

Workers' Compensation Trust
866 North Main Street Extension
Wallingford, CT 06492-2419

Traveling I - 91 North – Take Exit 15. At the end of the exit ramp, turn left onto Route 68 West. Proceed to 7th traffic light (intersection of Route 68 and North Main Street Extension). Take a left turn onto North Main Street Extension. At the first traffic light, take a left into driveway of 860/866. At the top of the hill proceed to the building straight ahead.

Traveling I - 91 South – Take Exit 15. At the end of the exit ramp, turn right onto Route 68 West. Proceed to 6th traffic light (intersection of Route 68 and North Main Street Extension). Take a left turn onto North Main Street Extension. At the first traffic light, take a left into driveway of 860/866. At the top of the hill proceed to the building straight ahead.

Wilbur Cross Parkway (Route 15 Going North) Exit 66

At the end of the exit ramp, turn left onto Route 5 South. Proceed approximately ¼ mile to the 3rd traffic light, following signs to Route 68. At top of hill, turn left on Route 68 East. At first traffic light, turn right onto North Main Street Extension. At the first traffic light, take a left at the driveway of 860/866. At the top of the hill proceed to the building straight ahead.

Wilbur Cross Parkway (Route 15 Going South) Exit 66

At the end of the exit ramp, turn left onto Route 5 South. Proceed approximately ¼ mile to the 5th traffic light, following sign to Route 68. At top of hill turn left on Route 68 East. At first traffic light, turn right onto North Main Street Extension. At the traffic light, take a left at the driveway of 860/866. At the top of the hill proceed to the building straight ahead.

From Interstate 84: Exit 27

Proceed on Route 691 East to the Wilbur Cross Parkway Southbound and follow directions above.

ACCESSIBILITY NOTE: *If you require auxiliary aids or services to attend this program, please contact us in advance at (203) 678-0123.*

866 North Main Street Extension
Wallingford, CT 06492



MEMBERS' ORIENTATION TO TRUST SERVICES

**Thursday
November 18, 2010
9:00 AM – 11:30 AM**

**LOSS CONTROL
CLAIMS ADMINISTRATION
MANAGED CARE**

MEMBERS' ORIENTATION TO TRUST SERVICES

November 18, 2010

8:30 AM - 9:00 AM	Registration
9:00 AM - 11:30 AM	Program

AGENDA

This program is designed for all *new and current* loss control and claims contacts with the Trust. You will learn about the various services offered by the Trust, how we administer your claims, new legislation, and the important role you play in managing the workers' compensation experience and controlling loss in your organization. You'll be introduced to our updated website, which permits you to access claims information via the Report Center; report a claim on-line; utilize Trust University on-line training for you and your employees and select Loss Control programs, some with direct links to OSHA standards.

LOSS CONTROL SERVICES

Learn how your assigned Loss Control Consultant can partner with your management team to assist your organization in identifying and reducing injuries. Discover our Education Seminars, helpful free online training through Trust University, and free online sample loss control plans, templates, and policies. Learn what training we can offer your employees, how to participate in our Focus Group meetings and how to share your successes with other members through our member Recognition Awards Program.

CLAIMS ADMINISTRATION

Claims staff will describe how employers can assist in managing workers' compensation claims. Reporting procedures, forms, and basics of the workers' compensation system will be explained, as well as policies and recommended internal procedures that assist in controlling your losses and ultimately your costs. New legislation impacting the process will be addressed as well.

MANAGED CARE PROGRAM

You will learn about the Trust's Managed Care Program and its value to your organization. We will review the provider network, pharmaceutical network, case management, and utilization review program, all of which are geared toward providing quality medical care in a cost effective way to help the injured employee back into the work force as quickly as medically possible.

Members' Orientation To Trust Services November 18, 2010 REGISTRATION FORM

Name of Organization: _____

WC Policy Number: _____

Name 1 _____

Title and designation _____

Phone _____

Email _____

(confirmation of registration will be emailed upon receipt)

Name 2 _____

Title and designation _____

Phone _____

Email _____

Name 3 _____

Title and designation _____

Phone _____

Email _____

TO REGISTER:

1. Fax this form to Jennifer Garnett (203) 678-0323 or email to garnett@wctrust.com

or

2. Call Jennifer Garnett at (203) 678-0123 with questions